
TUCSON PIMA COLLABORATION TO END HOMELESSNESS

General Council

August 11, 2011 Minutes

Chair: Steve Nelson

Next meeting: Thursday, Sept. 8, 2011, 3:00-4:30 p.m., Rillito-Sabino Rm. Sentinel Bldg., 320 N. Commerce Park Loop

TOPICS DISCUSSED

1. **Minutes.** Patti Caldwell moved and Nick Jones and Stan Hamnett seconded that the minutes of the July meeting be approved as presented. **Motion passed without objection or abstention.**
2. **Presentations.**
 - **Chairperson's report.**
 - ***HUD registration.** Steve Nelson reported that all TPCCH information submitted to eSnaps and the HUD Data Exchange (HDX) and HUD approval of the registration has been confirmed.
 - * **Strategic Planning.** The Strategic Planning Workgroup and Continuum of Care consultants LeCroy & Milligan, working together, has completed an outline for the TPCCH strategic planning process for the next five years. The process will be presented at the September General Council meeting.
 - * **Local FEMA Board meeting.** The local FEMA Board will meet August 18th-19th. Among the applications that they will consider is TPCCH's application (submitted last December) for funds to complete this year's Project Summer Sun and the coming year's winter shelter programs.
 - **Motion to approve Memorandum of Understanding (MOU) with CPSA.** Nick Jones moved that the TPCCH General Council approves the distributed memorandum of understanding between TPCCH and CPSA for CPSA to act as TPCCH fiscal agent. Kevin Jackson seconded. **Motion passed with 24 in favor and CPSA abstaining.**
 - **Proposed 2011-202 TPCCH budget.** Melissa Fellure distributed a copy of the previously distributed budget which corrected an error in placement of one line, but no changes in actual budget amounts. Stan Hamnett moved and Sylvia Cuestas seconded that the General Council approve the budget as presented. **Motion passed without objection or abstention.**
 - **Motion to create new workgroup.** Patti Caldwell resubmitted her re-worded motion as distributed with the reminder of the meeting, and noted that it no longer calls for the discontinuation of the existing workgroup and that its work would complement the work of the existing workgroup. Nick Jones seconded the motion. Mary Pat Sullivan noted that her distributed reasons for voting against the motion stand as written, and that she feels that such a group would be premature, because the final regulations on the responsibilities of the collaborative applicant are not yet

Barbara Montrose asked whether the same three CEOs would need to be present for the workgroup to have a quorum. Patti noted that she observed great enthusiasm among the CEOs who met earlier this year for participating in the design of the process for choosing a collaborative applicant. Nick noted that, from the feedback he has heard, he anticipates more than three CEOs participating. Steve Nelson noted that the TPCCH Operating policies mentions only voting and non-voting members, and does not define a member calls of "CEOs". Kevin Jackson noted that he feels that a new group will need to do a lot of catching up, and necessarily will duplicate work already done. He would therefore prefer that CEOs simple join the existing workgroup.

Votes cast were 16 in favor (or 61.5%) and 10 against with no abstentions. Because TPCCH Operating Policies require a 66% majority of members present to pass a motion, **motion failed.**

Presentations cont'd.

- **Project Action report.** Jane Kroesen and Jodie Barnes and reported on the local Homeless Prevention and Rapid Rehousing Program (HPRP), Project Action. The project has completed its second year of providing supports to help people remain or become stably housed. Both the City of Tucson and Pima County met the goal of spending 60% of allotted funds (\$2.3 and \$1.06 million respectively) by the end of the second year.

People receiving rent assistance can stay with the program from one to 2 months, receiving case management and financial education as well. After a quick ramp-up quickly, Project Action is now ramping down, observing closely to keep spending for those in the program on appropriate levels and spend all the monies allotted in the remaining year of the program. They have stopped taking new clients, and are projecting that funds will run out before another year is completed. The Project Action collaboration has proven a great success, serving 453 households even though the design committee estimated that 400 households would be served. The local effort was unusual in that they have worked well and closely with the local Department of Veterans Affairs (VA) while many communities have been unable to connect HPRP and the HUD VASH programs to lead individuals and families into independent, stable lives

Statistics on Project Action were distributed and are attached.

It was noted that Project Action is the model for a new program funded by an \$860,000 grant to the Primavera Foundation to provide support services for veterans' families. Collaborating in that grant are Old Pueblo Community Services, Esperanza en Escalante, New Beginnings for Women & Children and the Multiple Listings Bureau (which will help locate housing for clients but does not receive funding). The new effort is named Project Action for Veterans. Like Project Action, its goal is independence and mainstreaming for participating families along with supports that will carry them out for years.

3. Committee reports.

- **Continuum of Services.** Jennifer Andersen reported. With TPCH's registration for this year's continuum of care grants completed, the committee eagerly anticipates the release of this year's HUD Notice of Funding Availability, which may come as soon as the end of the month. They also look forward to receiving applications for the planned one-year bonus project of \$467,719 for permanent supported housing. She noted that the TPCH continuum's "hold harmless" need amount of \$4.9 million is lower than the \$7.6 million actually awarded in the current year. The difference is the value of the Shelter Plus Care programs, which are awarded in units, rather than in dollars.
- **HMIS.** Pam Moseley reported. The committee plans to survey all user agencies regarding their needs for and attrition in existing HMIS user licenses in order to see whether the user licenses that TPCH already owns can be made available for currently emerging needs. The committee is also discussing: how to plan for future needs; how to acquire additional licenses while funding is static; having agencies run their own data quality reports to free up administrative time and dollars; and continuum-wide data quality standards including timeliness; and emphasizing the importance of using and communicating about use of HMIS. Steve noted that HUD has said that it may address HMIS funding during this year's application process.
- **Social Media Committee.** Stan reported that the committee has not yet had a second meeting, and is seeking a regularly scheduled meeting time that will not conflict with any other standing TPCH committee meeting.
- **Tucson Homeless Connect.** Rick Sumner reported. The event helped 300-plus homeless individuals. The event was realized with the help of 55 service providers, many of whom do not serve homeless persons only, as well as with the committee members' time. There were 258 registrations, some of which represent multiple persons as children are counted on the parent/guardian's form. There were 113 volunteers, many of them repeat volunteers. A new service was repair of bicycles, 22. Other services provided included; 81 IDs, a record number; care for 20 pets and vaccinations for 11; 21 shelter beds for that night (including, for the first time, nine for women at the Gospel Rescue Mission Women's Shelter); services for 30 veterans; 9 HIV tests; 30 backpacks for youth (and 45 youth served tallied on providers sheets; employment assistance for 40 persons; and 300 bus passes issued. The event continues growing and getting more service suggestions from providers.

Committee reports cont'd.

- **Conference.** Eric Cross reported. The conference is Friday, September 30th. The committee is beginning to meet every two weeks to complete planning. The conference is TPCH's only fund raiser; participants are urged to please consider sponsoring the event. Contact Eric at 888-4221. The conference is both educational and fun, he said. Don Blascak added that one of the most fun things about the conference is the silent auction, and that it is time to contribute items for that auction. A list was circulated for those planning to register to volunteer for tasks at the conference.

Next step. List serve announcements will be issued regarding conference sponsorships and silent auction donations.

- **Emergency Services.** Sylvia Cuestas reported. Project Summer Sun continues. It has collected and distributed 152 cases of water, including 109 cases from Desert Hills Lutheran Church in Green Valley. In addition, the Franciscans' cooling center is serving an additional 50 persons daily and continues through August 26th. The committee is planning for the coming winter shelter season and has recruited pledges of 1,343 bed nights for One Step Beyond (OSB), and 1,597 for Project Hospitality (PH), for a total of 2,940 bed nights.
A total of 15,000 FEMA blankets were recently received and are store primarily at the St. Vincent de Paul Warehouse, the Salvation Army and Gospel Rescue Mission. A schedule for **blanket** pick up will be published soon.
- **Homeless Youth.** Kevin Jackson reported. The committee is adding new members and also seeking to reach out more to the local McKinney-Vento liaisons. They are beginning to plan for Saturday, November 5th, the annual homeless and runaway youth awareness event, hoping to tie it in with the yearly All-Souls Procession. They are also beginning to plan for a spring interagency training day aimed at McKinney-Vento school liaisons.
- **Membership.** Mary Pat Sullivan reported. No agencies are currently at risk of losing voting privileges. (Emerge regained this month.) The committee has begun – and is asking each of the other committees to also review their purpose as stated in the TPCH Operating Policies – and make plans for the coming year's activities.
- **Discharge Planning.** Betty Bitgood reported. The committee has been distributing the *Guidelines on Getting Out*, working on communications with hospital personnel, and seeking to add members who work with youth aging out of foster care in order to work more effectively with that population.

4. **Old Business/Veterans Stand Down.** It was noted that the next Veterans Stand Down has been rescheduled to September 23rd-25th, with registration beginning on the 23rd, 8:00 a.m.-4:00 p.m., in \Building 90 of the VA complex. On September 24th, registration will be 8:00 a.m.-12:00 p.m. at the Salvation Army Hospitality House. The entire Days Inn is reserved for the event, which expects to serve 150 or more veterans and/or their families.

5. New Business.

- **Van of Hope.** Kathy Hall noted that the Van of Hope team was disappointed that it could not participate in the most recent Tucson Homeless Connect due to a generator failure. They have obtained a new generator and would like to participate in the next Veterans Stand Down.
- **New Ex-offender program.** Chayo Long-Mendez noted that HOPE, Inc. has launched a new program in cooperation with PCAP to provide reintegration assistance to ex-offenders being released from Pima County Jail. If these individuals have behavioral health issues, HOPE can pick them up upon release; assist with housing, case management, etc. They operate seven days weekly with staff at morning and evening courts, and working with pre-trial and jail personnel to identify inmates with behavioral health needs.

6. **Next Meeting.** Thursday, September 8th, 3:00-4:30 p.m., Rillito-Sabino Room, City of Tucson Sentinel Building, 320 N. Commerce Park Loop.

Attendance

Name		Organization	Email
Jennifer	Andersen	New Beginnings for Women & Children	jandersen@nbwctucson.org
Jodie Earll	Barnes	City of Tucson	jodie.barnes@tucsonaz.gov
Danielle	Bentley	La Frontera	dbentley@lafrontera.org
Betty	Bitgood	Hope of Glory Ministries	betty@tucsonhope.org
Don	Blascak	American Red Cross	dblascak@comcast.net
David	Buer, ofm	Franciscans	buerofm@gmail.com
Patti	Caldwell	New Beginnings for Women & Children	pcaldwell@nbwctucson.org
Beth	Carey	SAAF	bcarey@saaf.org
Martha	Castañeda	Comin' Home	mcastaneda@codac.org
Ray	Clarke	Amity Foundation Dragonfly Village	rclarke@amityfdn.org
Eric	Cross	Community advocate	errrock@live.com
Sylvia	Cuestas	Living Faith Christian Center	sylvia.cuestas@pima.gov
Cindy	Diaz	COPE	cdiaz@copebhs.com
Chelsea	Evans	La Paloma Family Services	chelsea.evans@lapalomakids.org
Melissa	Fellure	CPSA	melissa.fellure@cpsa-rbha.org
Anna	Garcia	Arizona Housing & Prevention Services	hotteller03@yahoo.com
Lisa	Griffin	Open Inn	lgriffin@openinn.org
Olivia	Gutzman	CPSA	olivia.gutzman@cpsa-rbha.org
Kathy	Hall	Carondelet	kathy.hall@carondelet.org>
Stan	Hamnett	Gospel Rescue Mission	shamnett@grmtucson.com
Yolanda	Hasler	Salvation Army	yoli.hasler@usw.salvationarmy.org
Wendy	Heiden	La Frontera	wheiden@lafrontera.org
Sally	Hueston	Hope, Inc.	sallyhueston@hopetucson.org
Mark	Jensen	SAVAHCS	mark.jensen2@va.gov
Kevin	Jackson	Wingspan	kjackson@wingspan.org
Susan	Johnson	CODAC	sjohnson@codacorg
Nancy E.	Jones	Old Pueblo Community Services	nancyjones@helptucson.org
Nick	Jones	Old Pueblo Community Services	nickjones@helptucson.org
Kathleen	Joy	American Red Cross/AmeriCorps	kjoy@redcrossarizona.org
Trynia	Kaufman	La Paloma Family Services	trynia@lapalomakids.org
Linda	Kot	Primavera Foundation	lkot@primavera.org
Jane	Kroesen	Pima County	
Jim	Kuzdal	Society of St. Vincent de Paul	jkuzdal@svdptucson.org
Linda	Lee	Hope of Glory	
Chayo	Long-Mendez	Hope, Inc	chayolongmendez@hopetucson.org
Bill	Magnotto	La Frontera	bmagnotto@lafrontera.org
Laurie	Mazerbo	Our Family Services	lmazerbo@ourfamilyservices.org
Kerry	Milligan	LeCroy & Milligan Associates	kerry@lecroymilligan.com
Juanita	Molina	TMM Family Journey	jmolina@tmmfs.org
Barbara	Montrose	CPSA	barbara.montrose@cpsa-rbha.org
Alonso	Morado	PNIP-Pima County	alonso.morado@pima.gov
Pam	Moseley	Pima County CDNC	pamela.moseley@pima.gov
Steven	Nelson	Sullivan Jackson Employment Center	steve.nelson@pima.gov
Joe	Ochoa	Compass Behavioral Heal	jochoa@compasshc.org
Lucia	Ortiz	Tucson Preparatory school	lcortiz@yahoo.com
Tara	Radke	El Rio Community Health Center	tarar@elrio.org
Kristina	Reisdorf	Giving Tree Outreach Program	kkreisdorf@gmail.com

Attendance cont'd.

Celeste	Reynolds	Salvation Army	celeste.reynolds@usw.salvationarmy.org
Phyllis	Russell	Esperanza en Escalante	prussel@eeeveterans.org
Patti	Scott-Lopez	CPSA	patricia.scott-lopez@cpsa-rbha.org
Mary Pat	Sullivan	Community advocate	mpsullivan110@yahoo.com
Rick	Sumner	Primavera Foundation	rsumner@primavera.org
Kim	Ward	Salvation Army	kim.ward@usw.salvationarmy.org
Jesse	Washburn	Youth On Their Own	jwashburn@yoto.org
Debra	White	SAVAHCS	
Rodney	Williams	Giving Tree Outreach Program	rodney@thegivingtree.org

**Project Action (HPRP)
Report to Tucson Pima Collaboration to End Homelessness
August 11, 2011**

Eligible Clients Served (From Program Performance Report)

Dec 1, 2009 through June 30, 2011

Prevention		Rapid Re-Housing		TOTAL	
Households	Individuals	Households	Individuals	Households	Individuals
386	1055	67	160	453	1215
85%	87%	15%	13%	--	--

Client characteristics

Households with children under 18: 263 (58%)
Households with adults only: 188 (42%)

Housing for Homeless Veterans and 51 Homes

Project Action assisted 33 veteran households who were eligible for Veterans Affairs Supportive Housing (VASH) vouchers for permanent supportive housing. Project Action provides assistance with move-in deposits, arrears to clear utility and rental debts, bridge housing and moving assistance.

The same assistance is provided for 51 Homes clients where needed.

TOTAL EMERGENCY ASSISTANCE PROVIDED \$1,485,097

Client Exit Information

Number of Exits

- Total Exited Households = 267. Total Exited Clients = 704.
- About 60% of all households (451) who enrolled in Project Action since December 1, 2009 had exited from the program as of 6/30/11.

Length of Time in Program

- The number of days that clients remained in the program ranged from 12 to 425 days.
- The median number of days in the program was 120 (half of the households were less than that, and half were more).

Exit Outcomes

- 94.5% (665) exited the program with some type of permanent housing. Of the total who exited, 79.6% exited to live in regular (market rate) rental housing, 10.7% exited to subsidized rental housing that they were eligible for and the rest moved in with friends, family and other types of housing.