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# TUCSON PIMA COLLABORATION TO END HOMELESSNESS

## General Council

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### October 13, 2011 Minutes

Chair: Steven Nelson

**Next Meeting:** November 10, 2011, 3:00-4:30 p.m., Rillito-Sabino Rm.  
Sentinel Building, 320 N. Commerce Park Loop

#### TOPICS DISCUSSED

1. **Minutes.** Stan Hamnett moved and Bill Magnotto seconded that the minutes of the previous meeting be approved with correction of typographical errors and note that, because it is 27 pages, the strategic planning presentation will be posted on the TPCP web site rather than attached to the minutes. **Motion passed.**

2. **Presentations.**

- **Chair's report.** Steven Nelson reviewed the submissions needed for the current continuum of care competition and reporting requirements; and the fact that the eSNAPS difficulties prompted HUD to extend the deadline for Annual Performance Reviews (APRs) submission to November 30<sup>th</sup>.

TPCP has extended its Exhibit 2 submission deadline to Tuesday, October 18<sup>th</sup> and will use HMIS-created APR data for the annual CoC application. He reviewed HUD funding to TPCP last year:

Permanent housing	\$ 3,915,639
Transitional housing	\$ 3,241,779
Supportive Services only	\$ 60,385
Safe Haven	\$ 425,148
TOTAL	\$7,824,040

TPCP has the opportunity to add another \$467,719 to this with the bonus project for 2012.

Tucson Veterans Serving Veterans held its latest Stand Down since the previous General Council. For the first time, the event was held at a motel. It served 139 persons including 14 families, the highest number of families the event has ever served. Service providers were on site. A tent was provided for a mess hall and provided breakfast, lunch and dinner. The event also provided a place for 16 animals that received licenses from Pima Animal Care Center and health care from Valley Animal Hospital. There was no damage to the facilities.

At the 2011 TPCP Annual Conference, HUD SNAPS Director Ann Marie Oliva indicated that HUD funding is expected to be more or less stable for the next two years. Therefore, implementation of the HEARTH Act will be delayed.

- **Submission of 2012 Bonus Project application.** Michael Mandel reported on behalf of the Rating and Ranking Workgroup, composed of himself, Tara Radke, Susanna Rodriguez, Kathleen Joy, Mary Pat Sullivan and Nick Jones. After threshold review of submissions, the workgroup met, reviewed proposals, and recommended the proposal by CPSA and partners for 45 units of housing. Barbara Montrose said that the proposal, Project Bienestar, is the first time that CPSA has partnered with both Compass Health Care and SAAF as well as CODAC in housing. They believe they have the experience to make the project happen quickly, and plan to use the vulnerability index to select persons to be housed.

On behalf of the CoS Committee, Jennifer Andersen moved that the general Council approve Project Bienestar as the bonus grant. Mary Pat seconded. **Motion passed unanimously.**

- **Next steps. a.)** Project Bienestar will be included in the continuum's Exhibit 1.  
**b.)** Project Bienestar will submit an Exhibit 2.
- **Submission of 2012 CoC grant renewals.** Jennifer moved that the General Council approve submission for renewal of all existing HUD grants. Barbara seconded. **Motion passed unanimously.**

**Presentations cont'd**

- **51 Homes Campaign.** 51 Homes Campaign Coordinator Sarah Taouil presented. A PowerPoint copy of the presentation will be available to those who desire one. She spoke about three people who have been housed and gave permission to share their stories, all of whom are continuing to be successful in their housing and have AHCCCS health insurance.

To the presentation date, the campaign has housed 15 individuals who were at high risk of dying on the streets. They will house 37 more. They are also collecting other information that they hope will be helpful to the community and, perhaps, for future funding opportunities.

The average from meeting a vulnerable homeless person to move-in is 56 days, but – in one instance – was only 16 days. The workgroup is working to shrink the average time to move-in. They are also tracking the number of emergency room visits and law enforcement interactions before and after housing. The 51 Homes Campaign borrowed the Project H3 tool of quality of life indicators – looking at things like housing retention, harm reduction, and satisfaction measures – and plans to do baseline, six-month and one-year assessments of the people they help.

Their biggest success to date is winning the Brian Nicholson Award, which was awarded to the 51 Homes Workgroup of TPCH.

Sarah said that the campaign is beginning to make differences in the way agencies perform and wishes to move toward system change (especially in terms of prioritizing and implementing the “housing first” service model to enable those who need a high level of support to receive it) and in implementing the navigation model to serve people for whom case management or care coordination has not worked.

51 Homes recently gained new collaborators, Interfaith Community Services, and thanks them for the community support (extra help for shopping, appliance use, etc.). ICS will help recruit volunteers and share training.

- **2011 TPCH Annual Conference.** Conference Committee Chair Olivia Gutzman reported. Approximately 150 people attended. On behalf of the committee, she extended many thanks to all who volunteered, including Stan Hamnett, committee members Eric Cross and Cindy Diaz assisted by Jennifer Andersen, Kathleen Joy, and Lisa Griffin. She distributed an accounting of the projected and actual conference budgets, showing a net to the TPCH general fund of \$6,327.78, nearly double the projection. The committee met Tuesday and began the incubation period for the next conference. Don Blascak noted that he still needs to collect from three individuals for their successful Silent Auction bids., which will increase the conference net total.
- **Executive Committee resignations and Nominating Workgroup reactivation.** Steve noted that two Executive Committee members are resigning: Marty Twohill, who retires October 18<sup>th</sup>; and vice chair Lisa Griffin, who has moved to Phoenix and no longer has time to continue. According to the TPCH Operating Policies, the Nominating Workgroup formed last March and headed by Nick Jones needs to meet again to recommend replacements for these two Executive Committee members.
  - **Next step.** Nick will reconvene the Nominating Workgroup.

**3. Committee reports.**

- **CoS.** Jennifer reported. As of today, the bonus project and HUD grant renewals are approved for submission to HUD for the 2012 continuum of care competition. Laurie Mazerbo and Sarah Taouil have agreed to co-chair the 2012 Homeless Street Count Workgroup. They will meet Friday, October 21<sup>st</sup>, 8:30 a.m. at New Beginnings.
- **Discharge Planning.** Betty Bitgood reported. The committee has been spending time developing relationships with emergency social work, and case management personnel in the local hospitals. They are concerned about and wish to do more with the issue of aging out of foster care.
- **Emergency Services.** Sylvia Cuestas reported. The committee continues to prepare for Operating Deep Freeze, including transportation. Reservations to date for Project Hospitality (PH) orientations, do not yet equal the number of case managers who have recently referred clients to the project. in recent years. She reminded participants that case managers can only refer to PH if they participate in an orientation, and circulated a sign-up sheet. At the committee meeting bed nights pledged were: 1,677 PH nights, and 1,343 One Step Beyond nights for total of 3,010. Additional pledges have since brought the total closer to 4,000 with two congregations yet to report. More than 317 cases of water were collected and distributed through Project Summer Sun, which is officially over.

### **Committee Reports/Emergency Services cont'd.**

The committee will distribute FEMA blanket each Friday this month, 12:00-3:00 p.m., at the Society of St. Vincent de Paul (SVDP) warehouse. Please do not impose on SVDP staff by picking up blankets at other times.

- **Executive Directors Workgroup.** Barbara Montrose reported. Workgroup members had a chance to speak with Ann Oliva around the conference regarding outcome measurement and received general advice and approval for addressing the issue early. Everyone is welcome to participate with the group. She noted that she brought business cards (both English and Spanish) regarding how to contact the Crisis Response Center for participants to take and distribute.
- **HMIS Committee.** Steve noted that the Emergency Solutions Grants of the HEARTH Act were activated this year, requiring new HMIS users. Pam Moseley reported for the committee. Celeste Reynolds of the Salvation Army has been elected vice chair. The committee yesterday discussed requests for special reports and technical support. Special report requests have posed a challenge in terms of use of system administrators' time. For technical support, the committee asks that each agency name an in-house administrator or lead user who assists other users, and forwards to system administrators only those support requests to which he or she is unable to respond. Data quality is discussed monthly. It is crucial in creation of APRs and Exhibit 2s, and the committee urges each agency to regularly run its own data quality reports.
- **Homeless Youth.** Laurie Mazerbo reported. The annual "Home Is Where The Art Is" youth event is November 5<sup>th</sup>, 2:00-5:00 p.m. at Skrappy's. The event flyer will soon be distributed through the TPCB list serve. There will be food, a deejay and band, and all youth serving agencies available to serve youth ages 18-23 who attend. They continue to seek ongoing Child Protective Services involvement in the committee, work on the youth resources brochure update, and explore how to best work with the Discharge Planning Committee.
- **Membership.** Mary Pat Sullivan reported. Committee members are pleased that attendance, overall, has been excellent, and voting membership has increased, with Comin' Home, Compass Behavioral Health Care and La Paloma Family Services gaining voting privileges this month. The committee encourages all participants to become voting members and seeks input on how to acknowledge congregations and organizations that assist TPCB's work but do not necessarily attend meetings regularly.
- **Social Media.** Stan Hamnett reported. Members have met online and continuously monitor Facebook and Twitter and will soon distribute a survey asking TPCB members would like to have done and/or posted on the website.
- **Tucson Homeless Connect (THC).** Don Blascak reported. The next event will be at Trinity Presbyterian Church (pro bono) on March 2, 2012. The church is doing renovations, including showers which are for this event. A "save the date" message will go out soon. The committee has updated the provider's list and its organization and meetings schedule. The committee believes that there is a clause in the TPCB-CPSA memorandum of understanding regarding monitoring THC's budget. The committee believes that they are missing some monetary donations because they lack the ability to provide a "tax deductible" letter. Tomorrow at the Unisource tower, Tucson Electric Power plans to present \$4,000 for the forthcoming events through good work of Glenn Fournie.
- **Conference.** See above.

### **4. New Business/Announcements.**

- **HOPWA.** Beth Carey said that the HUD Housing for People With AIDS (HOPWA) program recently issued a competitive request for assisting homeless people with AIDS to obtain employment. Tucson was one of only nine communities chosen. This is a technical assistance grant that will provide training in November for Beth Carey and Susanna Rodriguez to help them link to existing resources and do a better job in providing job training, development and placement.
- **El Rio Telepharmacy.** Tara Radke reported that the El Rio Broadway Clinic soon will have a telepharmacy. People who are seen at that clinic will no longer have to go to the Congress Clinic to get their medications, but will be able to obtain them from an on-site pharmacy technician supervised by a video link with the pharmacist at the Congress location.
- **Inmate Services Grant.** Nick Jones said that Old Pueblo Community Services (OPCS) has received a \$600,000 grant to provide transition services for people while they are in the Pima County Jail. Tucson's Judge Pollard has offered to sentence people to the program and drop all charges upon successful completion of services.

**New Business/Announcements cont'd.**

- **OPCS job openings.** Nick noted that he has five job openings.
- **Family Homelessness Symposium.** Jennifer reminded participants that the National Alliance to End Homelessness will be in Tucson November 19<sup>th</sup> to discuss the family homelessness system. Providers who attend pay \$10 for lunch. Homeless and graduate families may attend free. Childcare is provided.

Submitted by Settle Madden

**Attendance**

Name		Organization	Email address
Jennifer	Andersen	New Beginnings for Women & Children	jandersen@nbwctucson.org
Jodie	Barnes	City of Tucson	jodie.barnes@tucsonaz.gov
Maryann	Beerling	Compass Affordable Housing	mbeerling@compassaffordablehousing.org
Danielle	Bentley	La Frontera	dbentley@lafrontera.org
Betty	Bitgood	Hope of Glory Ministries	betty@tucsonhope.org
Don	Blascak	American Red Cross	dblascak@comcast.net
Karla	Calderon	TMM Family Services	kcalderon@tmmfs.org
Beth	Carey	SAAF	bcarey@saaf.org
Sylvia	Cuestas	Living Faith Christian Center	sylvia.cuestas@pima.gov
Cindy	Diaz	COPE	cdiaz@copecommunityservices.org
Sharon	Francis	La Frontera RAPP	sfrancis@lafrontera.org
Anna	Garcia	Arizona Housing & Prevention Services	hotteller03@yahoo.com
Olivia	Gutzman	CPSA	olivia.gutzman@cpsa-rbha.org
Stan	Hamnett	Gospel Rescue Mission	stanhamnett@gmail.com
Yolanda	Hasler	Salvation Army	yoli.hasler@usw.salvationarmy.org
Kevin	Jackson	Wingspan	kjackson@wingspan.org
Mark	Jensen	SAVAHCS	mark.jensen2@va.gov
Susan	Johnson	CODAC	sjohnson@codac.org
Nick	Jones	Old Pueblo Community Services	nickjones@helptucson.org
Kathleen	Joy	American Red Cross/AmeriCorps	kjoy@redcrossarizona.org
Linda	Lee	Hope of Glory Ministries	
Don	Logue	Symmetric Solutions	dlogue@symmetricsolutions.com
Chayo	Long-Mendez	Hope, Inc	chayolongmendez@hopetucson.org
Bill	Magnotto	La Frontera	bmagnotto@lafrontera.org
Michael	Mandel	Primavera Foundation	mmandel@primavera.org
Chris	Mautner	Juvenile Public Defenders Mitigation Spec.	chris.mautner@pima.gov
Laurie	Mazerbo	Our Family Services	lmazerbo@ourfamilyservices.org
Alonso	Morado	PNIP-Pima County	alonso.morado@pima.gov
Barbara	Montrose	CPSA	barbara.montrose@cpsa-rbha.org
Pam	Moseley	Pima County CDNC	pamela.moseley@pima.gov
Steven	Nelson	Sullivan Jackson Employment Center	steve.nelson@pima.gov
Joe	Ochoa	Compass Behavioral Health	jochoa@compasshc.org
John	Orr	Open Inn	jorr@openinn.org
Lucia	Ortiz	Tucson Preparatory School	lcortiz@yahoo.com
Tara	Radke	El Rio Community Health Center	tarar@elrio.org
Susanna	Rodriguez	City of Tucson	susanna.rodriguez@tucsonaz.gov
Phyllis	Russell	Esperanza en Escalante	prussell@eeeveterans.org
Patricia	Scott-Lopez	CPSA	patricia.scott-lopez@cpsa-rbha.org
Scotty	Scotton	Cars4Vets, Inc	Cars4vets@ymail.com
Mary Pat	Sullivan	Community advocate	mpsullivan110@yahoo.com
Abbie	Stone	Compass Affordable Housing	abbie@compassaffordablehousing.org
Sarah	Taouil	CODAC/51homes	staouil@codac.org
Michelle	Urban	Emerge!	michelleu@emergecenter.org