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# TUCSON PIMA COLLABORATION TO END HOMELESSNESS

## General Council

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### September 8, 2011 Minutes

Chair: Steve Nelson

**Next Meeting:** October 13, 2011, 3:00 – 4:30 p.m., Rillito-Sabino Rm.  
Sentinel Bldg., 320 N. Commerce Park Loop

#### TOPICS DISCUSSED

1. **Minutes.** Jennifer Andersen moved and Mark Jensen seconded that the minutes of the August 2011 meeting be approved as presented. **Motion passed unanimously.**

2. **Presentations.**

- **Chairperson's report.** Steve Nelson reported.

- \* HUD's annual Notice Of Funding Availability (NOFA) was released on August 30<sup>th</sup> with a deadline for application submission of October 28<sup>th</sup>.

- \* The HUD NOFA noted that if any new regulations or definitions of homelessness are issued between now and the October 28<sup>th</sup> deadline, those regulations/definitions will be incorporated into the NOFA and subsequent contracts.

- \* A number of items in addition to actual application preparation must be completed before that deadline. One of those items is reconciliation of the TPCCH Housing Inventory Chart (HIC). The Continuum of Services (CoS) Committee's Exhibit 1 Workgroup met with the Department of Veterans Affairs' VISN18 regional coordinator, ensured that all VA-funded beds in the community are included in the HIC, and successfully reconciled the HIC.

- \* On September 13<sup>th</sup>, there will be a meeting of the Exhibit 1 Workgroup and a technical assistance session for all preparers of Exhibit 2s.

- \* TPCCH must outline its requirements for, evaluate and select a bonus project, for which \$467,719 is available for one year to support permanent supported housing to fill a gap in services for populations within the community that have not had their needs adequately addressed.

- \* Arizona State Homeless Coordinator Donna Bleyle organized a visit from Paul Carlson of the USICH to Tucson area that included a meeting with the TPCCH Executive Committee.

- \* Ann Marie Oliva, director of HUD's Special Needs Assistance Programs (all homeless programs) will be the 2011 TPCCH Annual Conference keynote speaker.

- **2011-2012 TPCCH Strategic Planning Process.** Kerry Milligan and Steven Wind, continuum of care consultants with LeCroy & Milligan, presented the TPCCH strategic planning process designed in collaboration with the Strategic Planning Workgroup of the Continuum of Services Committee; and urged participants to examine the process, determine where they can best contribute, and join in TPCCH strategic planning.

The PowerPoint<sup>®</sup> presentation is distributed as a separate attachment.

Steve Wind noted that the HEARTH Act demands that each continuum of care address strategic planning, including performance (measuring progress toward goals and needs as a community) and have a quality, comprehensive plan covering specific items outlined in the HEARTH Act, addressing the needs of all subpopulations, and establishing priorities, goals, objectives, and measurements for the achievements of those priorities, goals and objectives. TPCCH goals must be aligned with the goals of the Federal Strategic Plan, and must translate those broad visions and goals into actions steps, including identifying who or which organization will take each step.

Members of the workgroup, who were tasked with designing a process, were very enthusiastic and aware of the possibilities within the strategic planning process. They met three times, May-August, and developed this recommended process.

### 2011-2012 TPCH Strategic Planning Process cont'd.

Jennifer Andersen moved that the TPCH General Council approve the process presented by the CoC consultants and move forward with creation of the Strategic Planning Process Coordination Workgroup. Nick Jones seconded.

Discussion was that the coordination workgroup will need to represent all homeless subpopulations and each of the TPCH committees, as well as help ensure that each committee identifies and reaches out to entities and resources that are needed to create and carry out the strategic plan.

#### **Motion passed unanimously.**

- **Next step.** Participants will volunteer and/or submit recommendations for extra-organization members for the Strategic Planning Process Coordinating Workgroup to Steven Wind, [steven@lecroymilligan.com](mailto:steven@lecroymilligan.com).
- **Crisis Response Center and Behavioral Health Pavilion.** Joyce Morgan and Christina Rosetti presented and distributed materials regarding the new Crisis Response Center and Behavioral Health Pavilion at the University Physicians Hospital Kino Campus. The facilities construction is the result of Pima County voters approving a bond issue to modify the existing crisis/behavioral health response system. CPSA oversees the services, and the CRC implements them.

In simple terms, the CRC is designed to help persons experiencing mental health crises to avoid emergency room visits and jail by providing immediate intervention. It allows law enforcement officers the alternative of bringing individuals who may be involved in non-violent offenses to the center for triage, assessment and intervention using a recovery model. Assessment can last for up to 23 hours and 59 minutes, and offers options including voluntary admission for up to five days. Children can be similarly assisted through the CRC, except for in-house admission.

The CRC has 24-hour phone response and tracks psychiatric availability of all psychiatric beds within the community. They also link to SAMHC and all substance abuse, crisis and detox beds, and can even dispatch the SAMHC mobile team. This is a community-wide crisis system that includes SAMHC, Compass Desert Hope Detox Center, the CRC, law enforcement and many of the service providers that are part of TPCH.

### 3. Committee reports.

- **Conference.** Olivia Gutzman reported. Ms. Ann Marie Oliva, SNAPS director, will be the conference keynote speaker. As of this morning, 28 people have paid registration; 12 have earned registration through agency sponsorships, and six organizations have provided \$3,950 in sponsorships. Today, CODAC has pledged another \$500. Early-bird registration for \$55 is extended until Monday (versus \$65 until September 23<sup>rd</sup> or \$70 at the door). As of today, 14 items have been donated for the silent auction. A donation sheet was passed. The Conference Committee now meets each Tuesday at 3:00 p.m. at CPSA, 535 N. Wilmot Road, Suite 201.
- **Continuum of Services.** Jennifer Andersen reported. The HUD NOFA has been released and the committee plans to provide technical assistance on the morning of September 13<sup>th</sup>. If you would like to learn more about the bonus project and facilitate the selection process, and your agency does not plan to apply for that project, please join the bonus project workgroup. Sign-up sheets were circulated for those willing meet to complete materials and review applications.
- **Discharge Planning.** Betty Bitgood reported. The committee has been examining its goals and objectives and reaching out to youth-serving agencies to see how they can better serve youth aging out of foster care. Meeting next Thursday 3 PM.
- **Emergency Services.** Sylvia Cuestas reported. The committee is preparing for the 2011-2012 winter shelter program, including Project Hospitality (PH) for homeless men working a case plan. There will be three orientation meetings for case managers who wish to refer clients to PH, and you must attend in order to refer. A sign-up sheet was passed.

**Committee reports/ Emergency Services cont'd.**

Don Blascak noted that the congregations that host guests through Project Hospitality truly wish to help and to serve the full number of individuals that they signed up to serve. He reported that 1,587 bed nights have been pledged for PH to date, and 1,343 bed nights for the congregational shelter program for veterans, One Step Beyond, for a total of 2,930 bed nights pledged to date. Eight congregations have yet to report. A total of 30 nights are fully subscribed. There are 27 nights with 20 nightly beds pledged, and 18 nights with no beds pledged.

Thanks to Desert Hills Lutheran Church in Green Valley, he has distributed 274 cases of water plus another 22 donated cases for a total of 296 cases of water distributed through Project Summer Sun 2011.

Brother David Buer noted that the Franciscans' shelter operated June 27<sup>th</sup> –August 26<sup>th</sup> with an average of 55 guests (47 men, 8 women) every afternoon, Monday-Saturday. The high attendance was 94. A total of 43 different volunteers assisted with the effort. The cost of shelter operation was just over \$1 per person.

Don noted that FEMA blanket distribution for the coming cold weather starts Friday, October 7th, 12:00-3:00 p.m., and continues each Friday in October at the St. Vincent de Paul warehouse. Please email Sylvia or Don to tell them which day you will pick up blankets.

- **Executive Directors Workgroup.** Deferred.
- **HMIS.** Pam Moseley reported. The committee continues to discuss how to obtain more licenses for new projects and new users. There are currently 140 licenses, including 10 for HPRP that may become available to others when that program ends next June. The committee is looking at obtaining 10 additional licenses in the near future. She reminded participants about a data sharing meeting among emergency shelters and an Annual Performance Report (APR) training occurring the next day. Anyone responsible for creating their organization's APR, should attend the APR training.

The APRs are new and complicated to trouble shoot, added Don Logue. Because APRs get funneled into the HUD Exhibit 1, it is vitally important that your most recent APR is complete and accurate. "If your APR is due September 30<sup>th</sup>, be sure to attend the training and complete an accurate APR promptly," he said. He added that each organization should run data quality reports regularly, and find and correct data errors so that all data is coordinated for Exhibit 1 and Annual Homeless Assessment Report submissions.

Don also reminded users to be careful to search for each client you intend to enter before entering that person, and to use any existing entries for that individual instead of creating duplicate clients.

- **Homeless Youth.** Laurie Mazerbo reported. The committee is working on a November 5<sup>th</sup> Saturday afternoon event for homeless and runaway youth awareness month. The timing will be just prior to the Dia de los Muertos procession in order to capture youth who will already be in the downtown area.
- **Membership.** Pam Moseley noted that the committee is working on establishing goals regarding membership growth in addition to carrying out its ongoing responsibilities.
- **Social Media.** To date the committee has met only by email. Efforts include collaboration between the Conference Committee American Red Cross/AmeriCorps emailing invitations to the annual conference to community partners and volunteers.
- **Tucson Homeless Connect. Don Blascak reported.** The committee met today and set the next venue and date as Trinity Presbyterian Church and, tentatively, Friday, March 2, 2012. He noted that it is important for Tucson Homeless Connect donors to receive letters acknowledging their contributions.

4. **Old Business.** Linda Kot noted that the SunTran smartcard system rollout has been pushed back to February 2012. There is a social service agency pilot project with six agencies will work with SunTran to document low income status for persons seeking low-income identification cards for reduce bus fares.

5. **New Business.**

- **Clinic Coordinator.** Tara Radke noted that El Rio's Broadway Clinic seeks to hire an LPN clinic coordinator.
- **Family homelessness symposium.** Jennifer Andersen said that New Beginnings for Women & Children will host a community symposium on family homelessness and homeless services delivery on Saturday, November 19<sup>th</sup>. The event will feature National Alliance to End Homelessness staff. Brochures were distributed.

**6. Next Meeting.** Thursday, October 13<sup>th</sup>, 3:00-4:30 p.m., Rillito-Sabino Room, Sentinel Building, 320 N. Commerce Park Loop.

Submitted by Settle Madden

**Attendance**

Name		Organization	Email address
Mike	Abeyta	Comin' Home	mabeyta@cominhome.org
Charlie	Alcaraz	Sin Puertas/PPP	calcaraz@thepartnership.us
Jennifer	Andersen	New Beginnings for Women & Children	jandersen@nbwctucson.org
Karia	Basta	Arizona Department of Housing	karia.basta@azhousing.gov
Danielle	Bentley	La Frontera	dbentley@lafrontera.org
Betty	Bitgood	Hope of Glory Ministries	betty@tucsonhope.org
Don	Blascak	American Red Cross	dblascak@comcast.net
Donna	Bleyle	DES	dbleyle@azdes.gov
David	Buer, ofm	Franciscans	buerofm@gmail.com
Patti	Caldwell	New Beginnings for Women & Children	pcaldwell@nbwctucson.org
Sylvia	Cuestas	Living Faith Christian Center	sylvia.cuestas@pima.gov
Chelsea	Evans	La Paloma Family Services	chelsea.evans@lapalomakids.org
Anna	Griessel	SAAF	agriessel@saaf.org
Olivia	Gutzman	CPSA	olivia.gutzman@cpsa-rbha.org
Yolanda	Hasler	Salvation Army	yoli.hasler@usw.salvationarmy.org
Mark	Jensen	SAVAHCS	mark.jensen2@va.gov
Nick	Jones	Old Pueblo Community Services	nickjones@helptucson.org
Kathleen	Joy	American Red Cross/AmeriCorps	kjoy@redcrossarizona.org
Trynia	Kaufman	La Paloma Family Services	trynia@lapalomakids.org
Don	Logue	Symmetric Solutions	dlogue@symmetricsolutions.com
Chayo	Long-Mendez	Hope, Inc	chayolongmendez@hopetucson.org
Laurie	Mazerbo	Our Family Services	lmazerbo@ourfamilyservices.org
Kerry	Milligan	LeCroy & Milligan Associates	kerry@lecroymilligan.com
Alonso	Morado	PNIP-Pima County	alonso.morado@pima.gov
Joyce	Morgan	Crisis Response Network	joycem@crisisnetwork.org
Pam	Moseley	Pima County CDNC	pamela.moseley@pima.gov
Steven	Nelson	Sullivan Jackson Employment Center	steve.nelson@pima.gov
Joe	Ochoa	Compass Behavioral Heal	jochoa@compasshc.org
Lucia	Ortiz	Tucson Preparatory school	lcortiz@yahoo.com
Tara	Radke	El Rio Community Health Center	tarar@elrio.org
Scott	Rich	Symmetric Solutions	hmissupport@gmail.com
Susanna	Rodriguez	City of Tucson	susanna.rodriguez@tucsonaz.gov
Christina	Rosetti	Rosetti Consulting Group	
David	Roun	CODAC	droun@codac.org
Phyllis	Russell	Esperanza en Escalante	prussell@eeeveterans.org
Patricia	Scott-Lopez	CPSA	patricia.scott-lopez@cpsa-rbha.org
Michelle	Urban	Emerge!	michelleu@emergecenter.org
Kim	Ward	Salvation Army	kim.ward@usw.salvationarmy.org
Steven	Wind	LeCroy & Milligan Associates	steven@lecroymilligan.com